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## REFXAMINATION - PATENT OWNER Filing Date(s) March 3, 2009 POWER OF ATTORNEY OR First Named Inventor Stephen R. HADDOCK REVOCATION OF POWER OF ATTORNEY Title Policy based quality of service WITH A NEW POWER OF ATTORNEY Patent Number 6.859,438 B2 AND Examiner Name WEAVER, Scott Louis CHANGE OF CORRESPONDENCE ADDRESS Attorney Docket No(s) 3039.00000000 I hereby revoke all previous patent owner powers of attorney given in the above-identified reexamination proceeding control number(s) A Power of Attorney is submitted herewith. OR I hereby appoint Practitioner(s) associated with the following Customer Number as my/our attorney(s) or agent(s) to prosecute the proceeding(s) identified above, and to transact all 26111 business in the United States Patent and Trademark Office connected therewith: OR I hereby appoint Practitioner(s) named below as my/our attorney(s) or agent(s) to prosecute the proceeding(s) identified above, and to transact all business in the United States Patent and Trademark Office connected therewith: Practitioner(s) Name Registration Number Please recognize or change the correspondence address for the above-identified reexamination proceeding control number(s) (more than one may be changed only if they are merged proceedings) to be: The address associated with the above-mentioned Customer Number. OR | X | The address associated with Customer Number: 26111 OR Firm or Individual Name Addrago State City Zip Country Telephone I am the Inventor, having ownership of the patent being reexamined. OR Patent owner Statement under 37 CFR 3.73(b) (Form PTO/SB/96) submitted herewith or filed on SIGNATURE of Inventor or Patent Owner Signature 2-2-2011 Name Telephone 408-579-3102 Bob Corey Title and Company | Executive VP and CFO NOTE: Signatures of all the inventors or petent owners of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below\*.

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